

OBJECTIVE

- Delegates will benefit from the course by obtaining the knowledge, skills and confidence to audit their company's and their suppliers' quality systems.
- Companies will benefit by having knowledgeable and trained personnel who can assist in the development of their quality system and in the improvement of their own and their suppliers' performance.

OUTLINE

- Quality , quality assurance and quality management
- Background and ongoing development of ISO 9001.
- Detailed review of ISO 19011 and ISO 17021 requirements
- Quality management and system audit in modern business.
- Types and methods of audit
- Establishing an audit program
- Planning and preparing for an audit
- Performing an audit, including techniques of investigation
- Reporting audit results
- Corrective action and audit follow-up.
- Audit and management review as tools for improvement
- IRCA and Auditor/Lead Auditor registration

WHO SHOULD ATTEND ?

Delegates who need to perform 1st, 2nd and 3rd party audits; delegates who need to coordinate and develop a company's quality system, brief or train others on ISO 9001 and audit; delegates who assess the capability and performance of suppliers; delegates who advise management on audit and quality improvement.

TRAINING DETAILS

TRAINER	Ms. Stephanie Hayek, Senior Quality Consultant – AFNOR Quality Lead Auditor, IRCA certified trainer
DATE	April 1 st , 2 nd , 3 rd , 4 th & 5 th , 2019
TIME	From 9 a.m till 6 p.m
LOCATION	Apave Training center, Furn El Chebbak
FEES	\$ 1,100 per person including documentation, lunch and coffee breaks (excluding V.A.T)

FOR REGISTRATION

TITLE : Mrs. / Miss / Mr	ADDRESS
NAME	P.O BOX
FUNCTION	TELEPHONE
COMPANY NAME	MOBILE
MOF #	FAX
<i>Invoice in the name of</i>	EMAIL

For more information, please contact us:

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